

DW10: Support the development of relationships and partnerships

OVERVIEW	PERFORMANCE CRITERIA
<p>This unit covers:</p> <ul style="list-style-type: none"> Support and encourage groups and communities to work collaboratively and in partnerships 	<p>You must be able to:</p> <ol style="list-style-type: none"> Create opportunities for groups and communities to share and develop skills, values and experience Support groups and communities to develop collaborative activities Support groups and communities to develop ground rules for joint work Support groups and communities to agree the aims and objectives of collaborative work Make sure commitments are achievable Make sure joint working promotes respect for others Promote inclusion in collaborative activities Monitor working relationships and provide appropriate support to ensure representation and accountability Facilitate regular information exchange and collaborative working that values diversity and autonomy Monitor and assess the effectiveness and impact of partnership arrangements Monitor and review the effectiveness of networking arrangements and resources devoted to these Encourage representation in statutory decision making Promote the values of community empowerment in statutory processes

KNOWLEDGE AND UNDERSTANDING

You need to know and understand the following:

- The value of collaborative working and partnerships
- How to identify and contact the full range of interest groups
- The range of appropriate methods and styles for contacting people, organisations and a full range of interest groups
- How to analyse and evaluate potential areas of collaboration and manage conflict
- Methods for promoting community empowerment and involvement
- Procedures for handling confidential and sensitive information
- How to create suitable opportunities for the exchange and development of skills, values and perspectives
- The importance of agreeing and regularly reviewing, common aims, objectives and ground rules within partnerships and networks
- The importance of ensuring respect for others, and of valuing the contribution people make to collaborative working
- The importance of fulfilling commitments to others
- How to create links with other organisations in different fields, areas and cultures in order to promote inclusion and collaborative working
- The effect of our behaviour and presentation on maintaining effective working relationships
- Statutory decision making processes at local, regional and national level